

Quicken Visa Update Instructions

* To be completed prior to your next download of Visa information from eBranch *

If you have previously downloaded information from eBranch into your Quicken Visa account, please follow the steps below to continue using your existing Visa account register and complete a download in eBranch.

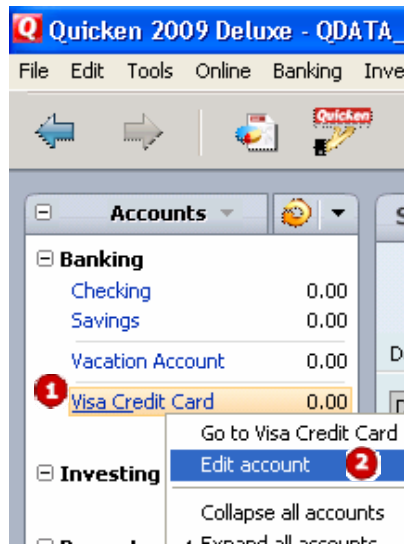
Quicken Personal Software for Windows

Account Conversion Instructions

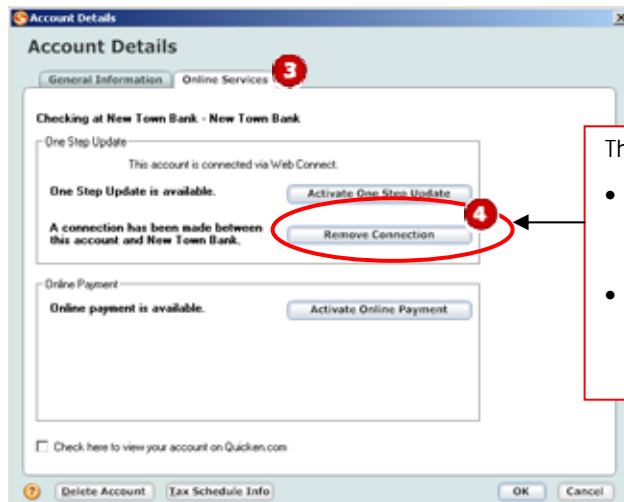
Step 1:

❖ Remove current Financial Institution Connection:

- ✓ Open your **Quicken** account
- ✓ **Right-click** on your Visa account from the list under Cash Flow Center. **1**
- ✓ Select Edit account from the menu. **2**



- ✓ In the Account Details dialog, click the **Online Services** Tab. **3**



This button varies:

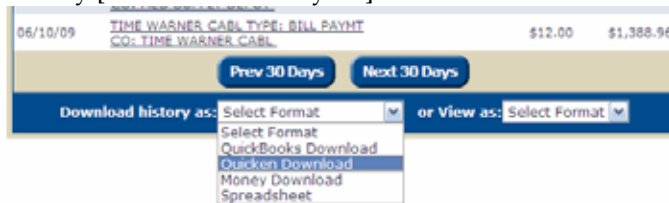
- If you manually download transactions, this button displays as **Remove Connection**.
- If you use One Step Update to automate downloading your transactions, this button displays as **Remove from One Step Update**.

- ✓ Click **Remove Connection** or **Remove from One Step Update** in the One Step Update area. **4**
- ✓ Click **OK** to close the Account Details dialog.
- ✓ Log out of Quicken

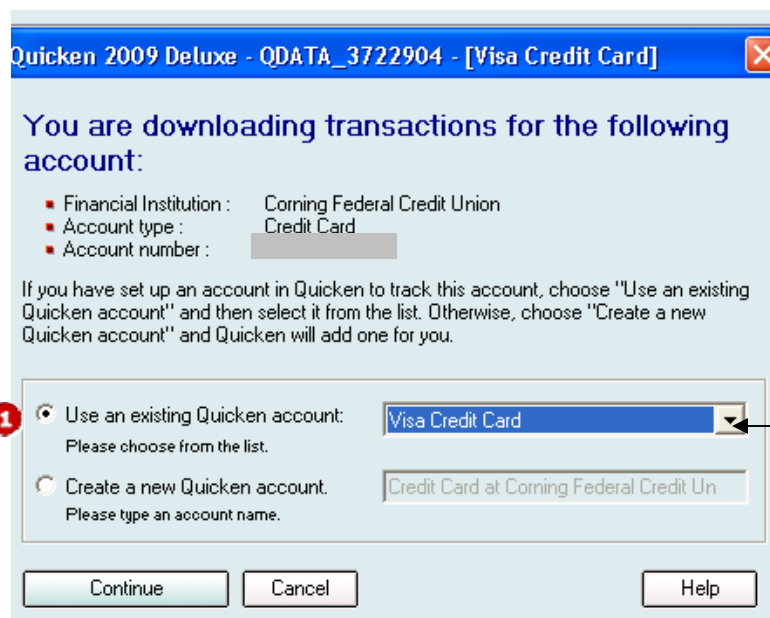
Step 2:

❖ Download Transactions/ Establish a New Connection

- ✓ **Log in to eBranch** and go to the Visa Account History
 - Note – You may want to do a Detail Search to get date range you desire.
 - **Important:** to avoid the possibility of creating duplicate records when downloading into Quicken, select a date range that does not include records previously downloaded.
- ✓ Select **Quicken Download** from the dropdown box at the bottom of your Visa history [Download History as:]



- ✓ Click the **Use an existing Quicken account** radio button. In the corresponding drop-down list, select the Quicken account. **1**



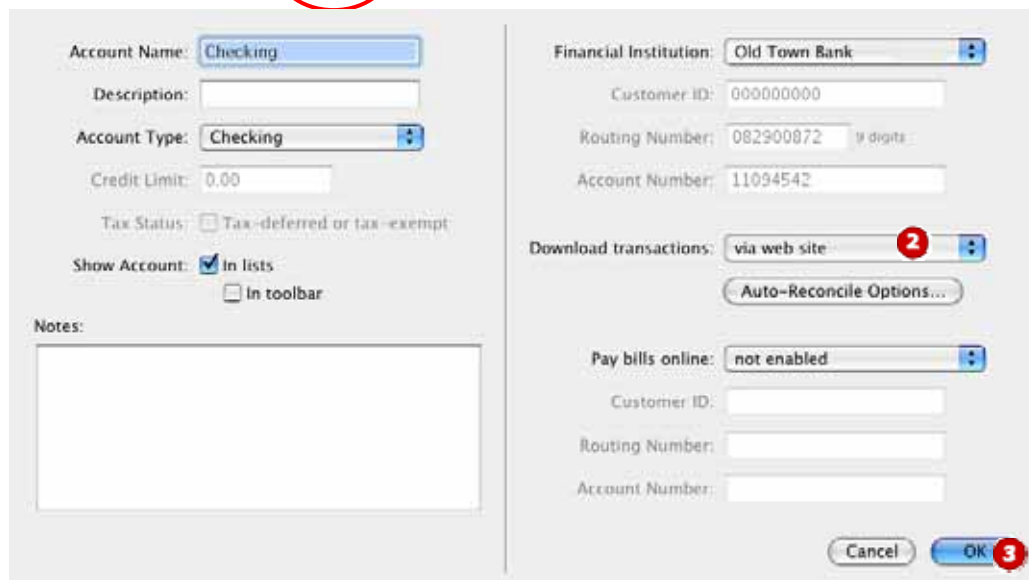
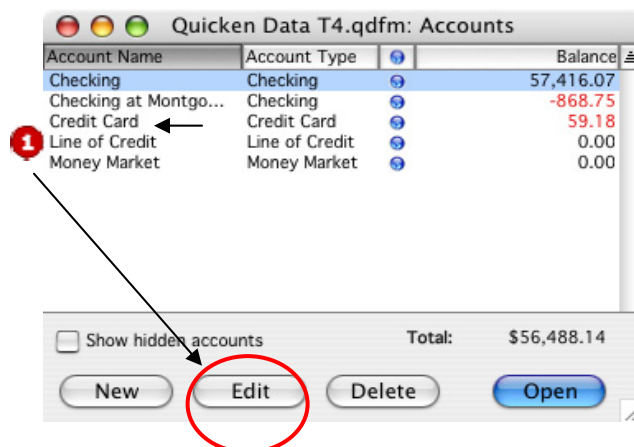
Select your existing account here.

Quicken for Mac Personal Software Account Conversion Instructions.

Step 1:

❖ Remove current Financial Institution Connection:

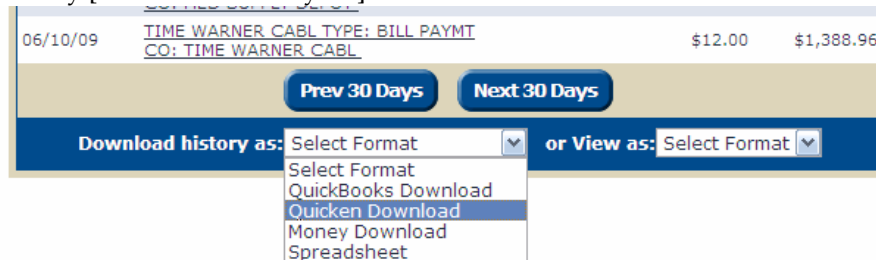
- ✓ **Open** your **Quicken** account
- ✓ Choose **Lists** menu -> **Accounts**
- ✓ Select the Visa account and click **Edit**. **1**
- ✓ In the Download Transactions: drop-down list, select **not enabled**. Click **OK** to the prompt, "You are about to disable..."(not shown) **2**
- ✓ Click **OK** to save your edits. **3**
- ✓ Log out of Quicken



Step 2:

❖ Download Transactions/ Establish a New Connection

- ✓ **Log in to eBranch** and go to your Visa Account History
 - Note – You may want to do a Detail Search to get date range you desire.
 - **Important:** to avoid the possibility of creating duplicate records when downloading into Quicken, select a date range that does not include records previously downloaded.
- ✓ Select **Quicken Download** from the dropdown box at the bottom of your Visa history [Download History as:]



- ✓ Click the **Use an existing Quicken account** radio button. In the corresponding drop-down list, select the Quicken account. **1**

